دائرة الثقافة والسياحة DEPARTMENT OF CULTURE AND TOURISM



ABU DHABI HOTEL PERFORMANCE REPORT

Q2 2019

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KEY HIGHLIGHTS

HOTEL GUESTS HOTEL REVENUES ALOS (DAYS) HOTEL OCCUPANCY Q2 2019 1.2 M 65% 1.2 B 2.5 -0.7% -1.8% +6.8% +3.7% (FROM Q2 2018) (FROM Q2 2018) (FROM Q2 2018) (FROM Q2 2018) 2.5 M YTD 2019 72% 2.9 B 2.6 +3.5% +0.5% +0.2% +10.6% (FROM YTD 2018) (FROM YTD 2018) (FROM YTD 2018) (FROM YTD 2018)

| | Q2 2 | 2019 | YTD | 2019 |
|-------------------------------|--------|------------------------------|---------|------------------------------|
| Other Key Indicators (AED) | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year |
| Hotel ARR | 326 | +3.5% | 377 | +10.2% |
| Hotel REVPAR | 211 | +2.7% | 270 | +10.7% |
| Room Revenues | 626 M | +8.2% | 1,597 M | +17.6% |
| F&B Revenues | 445 M | +0.4% | 1,032 M | +5.8% |
| Other Revenues | 137 M | -4.3% | 303 M | -4.3% |



4.6K ROOMS

RECENT SUPPLY ADDITIONS & CLOSURES – HY 2019

7.8K ROOMS



14.9K ROOMS

JUMERIAH AL WATBHA KHALIFA & OUTSKIRTS TYPE: 5 STAR **ROOMS: 103** OPEN: FEB 2019



5.7K ROOMS

AL SHUROOQ APTS

CORNICHE & LULU **TYPE: STANDARD** ROOMS: 32 CLOSED: APR 2019



+16.2%

Q2 2018 Q2 2019



44% OF TOTAL GUESTS

ALOS (DAYS) - Q2 2019

PAKISTAN



PURPOSE OF VISIT - Q2 2019





ALOS (DAYS) - YTD 2019



YTD 2018 YTD 2019

PURPOSE OF VISIT - YTD 2019



PERFORMANCE BY REGION

| Q2 2019 | ABU | DHABI | AL AIN | | AL DHAFRA | |
|------------------|-----------|------------------------------|---------|------------------------------|-----------|------------------------------|
| Key Indicators | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year |
| GUESTS | 1,054,584 | +6.4% | 105,614 | +9.9% | 34,422 | +10.3% |
| OCCUPANCY RATE | 67% | -1.6% | 53% | +5.1% | 42% | +5.7% |
| ALOS DAYS | 2.6 | -1.6% | 1.8 | -3.4% | 2.1 | -4.1% |
| REVENUES (M AED) | 1,097 | +3.8% | 65 | +1.4% | 45 | +4.9% |
| ARR (AED) | 323 | +3.5% | 273 | -0.7% | 588 | +12.3% |
| REVPAR (AED) | 215 | +1.9% | 145 | +4.3% | 249 | +18.7% |



| YTD 2019 | ABU | DHABI | AL | AL AIN | | HAFRA |
|------------------|-----------|------------------------------|---------|------------------------------|--------|------------------------------|
| Key Indicators | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year |
| GUESTS | 2,176,538 | +2.5% | 238,365 | +15.2% | 72,144 | -0.1% |
| OCCUPANCY RATE | 74% | -0.4% | 60% | +8.5% | 46% | +4.0% |
| ALOS DAYS | 2.7 | +0.7% | 1.9 | -2.7% | 2.2 | +2.1% |
| REVENUES (M AED) | 2,656 | +10.9% | 147 | +2.4% | 129 | +15.6% |
| ARR (AED) | 374 | +10.9% | 286 | -0.7% | 729 | +12.7% |
| REVPAR (AED) | 276 | +10.5% | 173 | +7.7% | 339 | +17.3% |



PERFORMANCE BY STAR RATING

Q2 2019

HOTEL GUESTS (000)



OCCUPANCY RATE (%)



ARR (AED)



TOP NATIONALITIES - Q2 2019





4 STAR



SUPERIOR



YTD 2019

HOTEL GUESTS (000)



OCCUPANCY RATE (%)



ARR (AED)



1-3 STAR



INDIA 18% UAE 16% PHILIPPINES 12% PAKISTAN 7% NEPAL 7% EGYPT 5%



YAS ISLAND PERFORMANCE

7 HOTELS 2,259 ROOMS



| DNIT | 5 STAR | 4 STAR | 1-3 STAR | APTS | |
|---------|----------------------|-------------------------|-----------------------|-----------------------|--|
| STAR RA | 1 HOTEL 499 ROOMS | 3 HOTELS 1,133 ROOMS | 2 HOTELS 463 ROOMS | 1 HOTELS 164 ROOMS | |

| | Q2 2 | 2019 | YTD | 2019 |
|----------------|--------|-------------------------------------|---------|------------------------------|
| Key Indicators | Actual | Actual % Change vs Previous Year | | % Change vs Previous Year |
| Guests | 99,560 | +16.5% | 197,393 | +2.9% |
| Occupancy | 69% | +6.8% | 79% | +5.8% |
| Revenues (AED) | 75 M | +1.6% | 193 M | +7.8% |
| ALOS (days) | 2.4 | -3.8% | 2.6 | -0.2% |
| ARR (AED) | 306 | -1.4% | 351 | +5.5% |
| REVPAR (AED) | 210 | +5.3% | 278 | +11.6% |

TOP NATIONALITIES (000) - Q2 2019





SAADIYAT & NICHE AREAS PERFORMANCE

6 HOTELS 1,755 ROOMS

| STAR RATING | 5 STAR 6 HOTELS 1,755 ROOMS | 4 STAR | 1-3 STAR | APTS | |
|-------------|--|--------|----------|------|--|
| TAR | | | | | |

| | Q2 2 | 2019 | YTD | 2019 |
|----------------|--------|------------------------------|--------|------------------------------|
| Key Indicators | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year |
| Guests | 41,114 | +83.5% | 80,372 | +105.0% |
| Occupancy | 64% | +26.1% | 65% | +9.4% |
| Revenues (AED) | 167 M | +73.4% | 365 M | +71.3% |
| ALOS (days) | 4.5 | +6.5% | 4.5 | -0.6% |
| ARR (AED) | 992 | +3.7% | 1,076 | -0.5% |
| REVPAR (AED) | 633 | +30.9% | 697 | +8.8% |

% Change

+42.4%

+72.8%

+144.5%

+242.8%

+1595%

+72.2%

+22.9%

+30.5%

+56.3%

+70.1%

+78.2%

TOP NATIONALITIES (000) - Q2 2019



TOP NATIONALITIES (000) – YTD 2019



% Change

ADNEC PERFORMANCE

6 HOTELS 1,827 ROOMS



| RATING | 5 STAR | 4 STAR | 1-3 STAR | APTS | |
|----------|----------------------|-----------------------|-----------------------|-----------------------|--|
| STAR RAI | 1 HOTEL 189 ROOMS | 2 HOTELS 723 ROOMS | 2 HOTELS 656 ROOMS | 1 HOTELS 259 ROOMS | |

| | Q2 2 | 2019 | YTD | 2019 |
|----------------|--------|------------------------------|---------|------------------------------|
| Key Indicators | Actual | % Change vs Previous Year | Actual | % Change vs Previous Year |
| Guests | 69,789 | +10.2% | 150,079 | +15.9% |
| Occupancy | 73% | +11.9% | 81% | +11.3% |
| Revenues (AED) | 36 M | +2.5% | 101 M | +26.0% |
| ALOS (days) | 2.8 | -11.6% | 2.9 | -6.6% |
| ARR (AED) | 201 | -8.6% | 274 | +10.7% |
| REVPAR (AED) | 148 | +2.3% | 221 | +23.2% |

TOP NATIONALITIES (000) - Q2 2019



| % Change | TOP NATIONALI | % Change | | |
|----------|---------------|----------|-----------------|--------|
| +5.6% | UAE | | 49.7 | +4.8% |
| +31.0% | CHINA | 11.6 | | +33.2% |
| +29.8% | INDIA | 9.7 | | +23.1% |
| +24.1% | EGYPT | 6.5 | | +26.8% |
| +22.1% | PHILIPPINES | 6.4 | | +26.2% |
| +2.3% | KSA | 5.1 | | +27.4% |
| +20.1% | UK | 4.8 | TOP 10 NON-UAE | +28.7% |
| +21.3% | JORDAN | 4.5 | NATIONALITIES | +2.0% |
| +6.9% | USA | 4.5 | 40% | +41.7% |
| -2.6% | PAKISTAN | 4.0 | OF TOTAL GUESTS | +14.1% |
| -6.1% | GERMANY | 2.6 | | -9.5% |

ABU DHABI ISLAND* PERFORMANCE

119 HOTELS 23,501 ROOMS



| TING | 5 STAR | 4 STAR | 1-3 STAR | APTS | |
|----------|---------------------------|--------------------------|--------------------------|--------------------------|--|
| TAR R⊿ | 35 HOTELS 11,057 ROOMS | 23 HOTELS 4,871 ROOMS | 22 HOTELS 2,689 ROOMS | 39 HOTELS 4,884 ROOMS | |
| <u>s</u> | | | | | *Includes Corniche, Marina, Bateen, Al Markaziyah, Al Zahiya, Al Maryah Island, Al Reem Island, Al Maqtaa Creek, Al Gurm Corniche, Zayed Sports City and Khalifa City & Raha Beach |

| | Q2 2 | 2019 | YTD 2 | 2019 |
|----------------|---------|-------------------------------------|-----------|------------------------------|
| Key Indicators | Actual | Actual % Change vs Previous Year | | % Change vs Previous Year |
| Guests | 844,121 | +2.9% | 1,748,694 | -0.8% |
| Occupancy | 66% | -4.3% | 73% | -1.8% |
| Revenues (AED) | 819 M | -3.9% | 1,997 M | +3.9% |
| ALOS (days) | 2.5 | -2.2% | 2.6 | -0.2% |
| ARR (AED) | 289 | -2.6% | 341 | +6.5% |
| REVPAR (AED) | 191 | -6.8% | 250 | +4.5% |

| TOP NATIONALITIES | (000) – Q2 2019 |
|-------------------|-----------------|
|-------------------|-----------------|



TOP NATIONALITIES (000) - YTD 2019 % Change UAE -4.9% -3.3% CHINA

| INDIA | 149.5 | | -0.1% |
|-------------|-------|-----------------|--------|
| UK | 91.7 | 7 | -7.4% |
| USA | 82.4 | | +6.0% |
| EGYPT | 69.7 | , | +12.7% |
| PHILIPPINES | 62.8 | TOP 10 NON-UAE | -3.0% |
| GERMANY | 47.4 | NATIONALITIES | -18.0% |
| KSA | 45.6 | 46% | +3.0% |
| JORDAN | 42.6 | OF TOTAL GUESTS | +4.3% |
| PAKISTAN | 41.2 | | +7.8% |

HOTEL KPI MONTHLY TRENDS





AVERAGE LENGTH OF STAY (ALOS - DAYS)







AVERAGE ROOM RATE (ARR - AED)









EVENTS 02 2019 EVENTS



ON-GOING & UPCOMING EVENTS - Q3 2019



SUMMER IN ABU DHABI



Abu Dhabi



EID AL ADHA CELEBRATIONS



11th – 13th August

Abu Dhabi



UFC 242 ABU DHABI



7th September

Abu Dhabi

GLOSSARY

| Available rooms for sale | Number of rooms available during the month covered by the report excluding out-of-order (a room status term indicating that a room is scheduled for maintenance, refurbishment, deep cleaning, etc.) |
|---|--|
| Occupied Rooms | Number of rooms used on a daily basis including complimentary rooms. |
| Occupancy Rate % | Occupancy is the percentage of available rooms that are occupied, calculated by dividing the number of occupied rooms by the available rooms. |
| Hotel Guests | Number of guests staying in the hotel including those who occupied complimentary or non-revenue generating rooms either for day-stay or overnight-stay. |
| Guests Nights | Number of night guests spent in the hotel regardless of the type of rooms they occupy. |
| Average Length of Stay (ALOS) | Average number of nights guests spent in a single stay, calculated by dividing guest nights by hotel guests. |
| Total Revenues | Revenue generated by hotels from all their operations, including service charge and taxes. |
| Average Room (Daily) rate ARR / ADR | A ratio that indicates average room rate and to what extent rooms are being up-sold or discounted; calculated by dividing room revenue by the number of occupied rooms. (excludes complimentary & house use) |
| Revenue Per Available Room (RevPAR) | Revenue per Available rooms, calculated by dividing the total revenues by total rooms in hotel minus out-of-service rooms. |

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