



08/12/2025

Holiday Homes Owners and Operators

Circular No. 12/2025

Subject: Launch of the New Holiday Homes System

Greetings,

Pursuant to Law No. 8 of 2018, establishing the Department of Culture and Tourism – Abu Dhabi with an overall objective to develop and elevate quality standards of the tourism industry in the Emirate of Abu Dhabi, and in accordance with the provisions of the Holiday Homes Activity Regulation No. 3 of 2020 and its amendments and the circulars issued to regulate the activity.

As part of our continuous efforts to elevate service quality, strengthen regulatory processes, and support the expanding Holiday Homes sector, we are pleased to announce the launch of the new Holiday Homes System on December 2, 2025. This enhanced platform has been designed to deliver a more streamlined and efficient licensing journey, while improving the overall experience for operators and guests across the Emirate of Abu Dhabi.

The upgraded system incorporates a range of key enhancements, including streamlined application processes, accelerated permit issuance, strengthened inspection functionalities, and more transparent compliance management tools. Additionally, it provides improved integration with relevant authorities, enhanced reporting capabilities, and a user-friendly interface designed to enable operators to meet regulatory requirements efficiently and effectively.

We encourage all operators to commence the transition to the new system via visit the link below, the user guides for both owners and operators are attached to ensure a seamless and well-informed adaptation process.

You can visit the link below for all information related to holiday homes and to apply for the service:

<https://dct.gov.ae/en/e.services/holiday.homes.in.abi.dhabi..aspx> <https://dct.gov.ae/ar/e.services/holiday.homes.in.abi.dhabi..aspx>

For any support or inquiries regarding the new system, please contact Licensing Services team at:

- Najwa Al Rowahi nrowahi@dctabudhabi.ae
02 6575845
- Shatha A. Al Himiri salhimiri@dctabudhabi.ae
02 5995355
- Awatef AlSaadi asaadi@dctabudhabi.ae
02 5995433

We appreciate your continued cooperation and partnership, and we look forward to working together to enhance the quality and competitiveness of the Holiday Homes market in the Emirate of Abu Dhabi and elevate it to the highest standards.

لأي استفسارات أو طلبات دعم تتعلق بالنظام الجديد، يُرجى التواصل مع فريق خدمات الترخيص:

- نجوى الرواحي nrowahi@dctabudhabi.ae
026575845
- شذى الحميري salhimiri@dctabudhabi.ae
025995355
- عواطف السعدي asaadi@dctabudhabi.ae
025995433

نقدر لكم تعاونكم المستمر، وننطليع معكم إلى تعزيز جودة وتنافسية سوق بيوت العطلات في إمارة أبوظبي، والارتقاء به وفق أعلى المعايير.





Thank you for your cooperation.

شاكرين لكم حسن تعاونكم،

Kind Regards.

وتقضوا بقبول فائق الاحترام والتقدير.

The Department of Culture and Tourism - Abu Dhabi

دائرة الثقافة والسياحة - أبوظبي

